

Summary of research titled

The role of quality units in spreading the culture of quality among the social workers in the departments of youth care at the university

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The problem of the study and its importance:

The human element is the cornerstone of development. It is the most effective element. Any change in the field of development is a change in human abilities, values and relations, but a change of life.

Education and development have a reciprocal organic relationship; Man is the center of the educational process, Human development is both a goal and a means. Hence, the revision of educational systems and the development of their objectives, programs and methods are necessary to achieve higher rates of sustainable human development and enter the knowledge race.

Thus, the power of nations is not measured by their wealth and armies, but by the creative minds that are able to acquire, disseminate and apply knowledge.

Therefore, we are in dire need of education that achieves quality and excellence for all. Education enables the individual to deal with knowledge, and develop the innovative capabilities in order to reach a product of education excellence of quality and efficiency.

In this regard, our current study focused on the role that quality assurance units in faculties of Fayoum University contribute to spreading the culture of quality among the social workers working in the youth welfare departments at Fayoum University.

Study Questions:

- (1) How well do social workers know about the concept of quality culture?
- (2) What are the requirements for spreading the culture of quality as perceived by social workers?
- (3) What role contributes quality units in faculties Fayoum University in spreading the culture of quality?

- (4) What are the obstacles that prevent the quality units in turn to spread the culture of quality?
- (5) What proposals contribute to increasing the effectiveness of the role of quality units to spread the culture of quality among social workers?

Methodological procedures for the study:

This study belongs to the pattern of descriptive studies, which is based on the comprehensive social survey methodology for social workers working in the departments of youth care at the university, as the most appropriate curricula in line with the nature of the study, and their number (79) sample.

Study Tools:

- (1) A questionnaire for social workers at the youth welfare departments at the university to identify the role of quality units in faculties of Fayoum University in spreading the culture of quality among social workers.
- (2) An interview form for experts and academics in the field of university education to identify their proposals on activating the role of quality units in spreading the culture of quality among the social workers working in the departments of youth care at the university.

Fields of study:

- (1) **The spatial field:** The study was applied to the departments of youth care at faculties of Fayoum University and the general administration of youth care at the university.
- (2) **Human field:** The study was applied to all social workers working in the departments of youth care at the university, which is (79) specialists, in a comprehensive inventory.

- The study was also applied to a sample of experts and academics working in the field of university education to identify their suggestions on activating the role of quality units in spreading the culture of quality among the social workers in the departments of youth welfare in the university, and their number (20) samples.

- (3) **Time field:** The period of preparation of the theoretical material, data collection and the extraction of results in the near nine months from August 2016 to January 2017.

Results: The study concluded with a set of results:

- (1) The results of the study showed the concept of quality culture from the point of view of social workers in the departments of youth care at the university.
- (2) The results of the study showed the requirements of spreading the culture of quality from the point of view of social workers.
- (3) The results of the study confirmed that there are positive aspects and negative aspects regarding the role of quality units in spreading the culture of quality among social workers.
- (4) The results of the study showed that there are obstacles that prevent the quality units in turn to spread the culture of quality among social workers.
- (5) The study reached a number of suggestions to activate the role of quality units in spreading the culture of quality among social workers.