

Fayoum University

Faculty of social work

Fields of social work department

***The effectiveness of using information and
communication technology in the professional
development of social workers in youth welfare Field***

Prepared by

Dr / Mervat El.Sayed Khatiry Ibrahim

Assistant Professor, Fields of social work Department.

Faculty of Social Work - Fayoum University

study summary about
***The effectiveness of using information and communication
technology in the professional development of social workers in
youth welfare Field***

Prepared by
Dr / Mervat El.Sayed Khatiry Ibrahim
Assistant Professor, Fields of social work Department.
Faculty of Social Work - Fayoum University

First :- Aims of the study:

***This study seeks to achieve the following Aims:**

١. Measure the effectiveness of using information and communication technology in the professional development of social workers youth welfare Field, and this Aim can be achieved through a group of sub-goals which are:
 - a) Measure the effectiveness of the using information and communication technology in developing and modernizing the knowledge of social workers in the youth welfare Field.
 - b) Measure the effectiveness of the use of information and communication technology in developing and modernizing the skills of social workers in the youth welfare Field.
 - c) Measure the effectiveness using information and communication technology in developing and modernizing the professional values of social workers in youth welfare Field.
٢. Identify the most important obstacles That hinder of social workers from using communication and information technology in youth welfare Field.
٣. Reach the most important proposals that increase the effectiveness of using information and communication technology in achieving the professional development of social workers in youth welfare Field.

Second: - The study Questions:

***The study seeks to answer the following questions:**

١. What is the effectiveness of using information and communication technology in the professional development of social workers in youth welfare Field?

***And the sub-questions which stem from it are:**

- A) What is the effectiveness of using of information and communication technology in developing and modernizing the knowledge of social workers in youth welfare Field?
- B) What is the effectiveness of the use of information and communication technology in developing and modernizing the skills of social workers in youth welfare Field?

C) What is the effectiveness of the use of information and communication technology in developing and modernizing the polite values of social workers in youth welfare Field?

٢. What are the obstacles to the use of social workers for communication and information technology in the field of youth care?

٣. What are the important proposals that increase the effectiveness of using information and communication technology in achieving the professional development of social workers in youth welfare Field?

Third: - The study concepts:

١- The concept of professional development.

٢- The concept of information and communication technology.

Fourth :- Methodological Procedures of the study:

١- **Type of study:** Evaluation study.

٢- **Study Method:** Comprehensive social survey.

٣- - **Fields of study:**

a) Locality field: youth welfare Department at Fayoum University in addition to the general administration of youth welfare.

b) Human field: All social workers who work at the Department of youth welfare at Fayoum University, and they were ٦٨ social workers.

c) Time field: The study was conducted in the period between (١٥/١٠ / ٢٠١٥) and (٢٠ / ٤ / ٢٠١٦).

٤- **The study tools:** Questionnaire for social workers.

Fifth: - The results of the study :

١- The results of the study showed the effectiveness of the using information and communication technology in the professional development of social workers in youth field. And this was achieved through:

a) The results of the study have confirmed the effectiveness of using information and communication technology in developing and modernizing the professional knowledge of social workers who work at the Department of youth welfare by a percentage equals ٨٦.٥٩ % .

b) The results of the study have also confirmed the effectiveness of using information and communication technology in developing and modernizing the professional skills of social workers who work at the Department of youth welfare by a percentage equals ٨٦.٧٦ % .

c) The results of the study have also confirmed the effectiveness of the use of information and communication technology in developing and modernizing the professional values of social workers who work at the Department of youth welfare by a percentage equals ٨٠.٢٩ % .

٢- The results of the study showed that there are obstacles That hinder social workers form using communication and information technology in the field of youth welfare, and these obstacles are:

- * Lack of adequate training courses in the use of information and communication technology in the work field of social workers.
 - * Lack of trained staff of social workers to use information and communication technology.
 - * Lack of sufficient time for the social workers to use information and communication technology.
 - * The inability to employ technology in their field.
 - * Social workers have a lack of awareness of the importance of using information and communication technology in their field.
- ∇- The results of the study showed that there are proposals that increase the effectiveness of using information and communication technology in achieving the professional development in youth welfare Field and these proposals are:
- * Holding training courses constantly to know what is new about the information and communication technology.
 - * Preparation of trained staff of social workers to use information and communication technology.
 - * Providing sufficient numbers of computers.
 - * Convincing Social workers of the importance of using information and communication technology in their field.
 - * There should be material and moral incentive to those who have training courses in the field of information and communication technology.