Paculty of Engineering

Presentation

Communication Skills

1st Year Mechanical Engineering

Final Exam - Jan., 2016

Time: 2 hour

Answer all the following questions:

Question (1)

- a. Define the communication models and explain its elements.
- b. Discuss with examples the different communication rules.

Question (2)

- a. "Understanding of body language can lead to success in both personal and professional relationships" Justify the statement and explain the various methods of body language reading with examples.
- b. What are the types of territory and its effect on understanding of body language?
- e. Explain the positive and negative body language that must be considered in communication with others.

Question (3)

- a. What is the different between listening and hearing with examples?
- b. Explain stages of effective listening.
- c. Discuss with examples steps of verbal presentation planning.

Question (4)

- a. What are the steps of efficient responding to questions?
- b. What are the common scenarios that may occur when someone asked a question?
- c. Explain presentation evaluation methods and what are the advantages and disadvantages of each of them?

Best wishes Dr. Emad M. Saad