Some Factors Correlated to Satisfaction Level on Rural Developmental Services Quality in Tameia District- Fayoum Governorate

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ABSTRACT

The study aims basically at identifying the level of respondents satisfaction on the rural developmental services quality and determining the most important variables correlated to it.

Data was collected through questionnaire by personal interview. A systematic random sample of (335) rural families were selected from Kafer Mahfouz and El Goumheria villages - Tameia district. A number of complementary statistical measures and techniques were utilized in the analysis of the collected data and testing study hypotheses including: Person's correlation coefficient, Chi- square test, Alfa coefficient, in addition to percentage, arithmetic mean, frequencies and standard deviation.

The finding showed that: about 44.5% of total respondents had a moderate level of satisfaction on the rural developmental services quality, 35.5% had a high level and finally 20.0% had a low level. The most important variables correlated to satisfaction level on rural developmental services quality were: sex, marital state, occupation, educational level, and developmental needs level. Based upon the study findings, a number of theoretical and applied implications were presented and discussed.