

# **The Effectiveness of a Training Program in Developing Social Workers' Awareness of Dealing with Pandemics and Health Crises within the Framework of the Crisis Intervention Approach**

## **A Study Applied to Social Workers in the Medical Field in Fayoum Governorate.**

### **Study Summary:**

Qualified and trained human resources are among the most essential resources on which development relies in any institution of society and in any of its fields. Social work is one of the professions aimed at assisting people and providing them with social services. The emergence of modern trends advocating the necessity of crisis and disaster management has contributed to integrating social work into this field. This requires social workers to have full awareness of crisis management and the methods and strategies to address it.

Training programs are among the most effective means of enhancing social workers' skills. Therefore, the present study aimed to "Develop Social Workers' Awareness of Dealing with Pandemics and Health Crises within the Framework of the Crisis Intervention Approach.", This study falls under quasi-experimental research, relying on an experimental approach by implementing the training program on a sample of social workers in the medical field. Pre- and post-assessments were conducted to verify the validity of the main hypothesis and sub-hypotheses. The study confirmed the validity of the main hypothesis, which states: "There are statistically significant differences between the mean scores of the pre- and post-assessments in enhancing social workers' awareness of dealing with pandemics and health crises within the framework of the crisis intervention approach, in favor of the post-assessment due to professional intervention using the training program." Additionally, the study validated the sub-hypotheses.

The study recommended the necessity of: developing a strategic plan for training and qualifying social workers in the medical field, taking into account training needs and societal changes related to health, illness, epidemics, and climate change. The plan should also be based on modern models, theories, and approaches in social work.

**Keywords:** Effectiveness, Training Program, Awareness Development, Crisis.