Fayoum University Faculty of Social Work Department of Social Work Methods

# An Evaluation of the Role of Social Worker in Working with Individual Cases at Family Disputes Settlement Offices

## "A Study Applied on Family Disputes Settlement Offices in Family Courts in Fayoum Governorate"

Within the requirements to obtain the Master's degree in social work

## By

# Ahmad Salah Eldin Sayed Refaee Administrator Social Work Methods Department

# **Supervisors**

Prof.Dr /Salem Sedeek Ahmed Badr

Prof.Dr /Awni Mahmoud Tawfiq Konswa

Professor of Case Work Department of social Work Methods Faculty of Social Work Fayoum University Professor of community organization, Department of social Work Methods Faculty of Social Work Fayoum University

In 2013

#### Introduction:

In light of economic and social developments taking place in the communities, especially the Egyptian society led to the occurrence of many family problems and that the most important problems of family disputes between the couple and that arise from the presence of the absence of agreement between them so he gives up one or both of the matrimonial home until it comes to the Disputes Settlement Family Court family.

The text of Law No. (10) for the year 2004, Article (5) that every family court inside an office or more to settle family disputes are functions to receive and work on the problem resolved between the couple though not converts it to the family court to settle them.

And office work that a number of social workers who practice the methods and tactics of the way the individual work to work on the settlement of family disputes. And then came the goal of this study was to evaluate the role of the social worker to work with individual cases settle family disputes offices in order to reach a general framework for professional practice to serve the individual in the light of recent trends in the offices of the settlement of family disputes.

#### *First: the problem of the study*:

Family disputes considered fertile ground for the work of the individual work specialist at the offices of the settlement of family disputes because it uses the knowledge, skills and professional techniques and strategies of many due to the diversity of these conflicts. Because of the multiplicity of family problems, which could not ordinary courts absorbed due to plentiful and complexity and length of the sentence and decide on her, has established family courts so that the speed of governance issues and family problems with the opportunity to the presence of an area of reconciliation and compromise between the conflicting parties in order to avoid the consequences of these problems and its effects on the family and the community through the establishment of offices settle family disputes, due to the lack of studies have been conducted on the effectiveness of the professional practice of the method of work of the individual used in the offices of the settlement of family disputes, the current study sought to evaluate the role of Al khasaúy Social work with individual cases offices settlement family disputes. In order to determine the nature of the role practitioner (actual) for professional practice to serve the individual offices settle family disputes. And to identify deficiencies in the performance of the role the practitioner in terms of the extent of its commitment to administrative procedures and technical obstacles that face and visualize a proposal to those constraints with reaching to visualize the proposal for his role in the light of trends and models modern and entrances for the professional practice of social work specialist with individual cases the offices of settling family disputes

# Third: The importance of the study:

1 - The family is the basic unit that make up the community. Because of the vulnerability of the family for many family problems as a result of the global and local changes and led to some of the bugs in family functions, this study contributes in the development of some of the solutions to some family problems.

2 - This study examines the role of social worker calendar to work with individual cases the offices of the settlement of family disputes, in order to determine the strengths and weaknesses of professional practice to serve the individual and contribute to a better form of professional practice and increase the effectiveness of those offices.

3 - Trsdhzh study the current reality of the role of social worker in one of the most important areas of social work, as measured by including accomplished one of the important ministries in Egypt, the Ministry of Social Affairs in this area in general and in the field of family problems and social work of family in particular, and the number of specialists who work directly in the this area, compared to the number of them specialists in themes.

4 - contribute to the development of the work of social worker to work with individual cases in the offices of the settlement of family disputes.

5 - draw attention to the need to Calendar simple to experience the Ministry of Justice, with the Ministry of Social Affairs, with respect to the aid of Balo\_khasaúan social ministry in the field of protection of the family from disintegration and collapse and determine the reasons for not doing their roles associated with the assistance of the advisers court duly, Meh identify the factors causing so both with respect to existing Pavjoh between the theoretical study and practical reality or due to lack of preparedness have personal Below we insufficient research to take advantage of them or they do not have the skills required to work in this important area.

6 - develop a general framework for professional practice to serve the individual in the light of recent trends in the offices of the settlement of family disputes.

# Fourth: the concepts of the study:

The current study includes a set of basic concepts:

- (1) The concept of Calendar
- (2) The concept of working with individual cases
- (3) The concept of family disputes
- (4) The concept of family disputes offices

# Fifth: The objectives of the study

### The objectives of the study are major goal is: -

"Evaluation of the role of the social worker to work with individual cases settle family disputes offices"

This is achieved through a series of sub-goals, namely: -

1 - Identifying the extent of the social worker's commitment to the application of administrative procedures to settle family disputes offices.

2 - To identify the extent of the social worker's commitment to the application of technical measures hearings the parties to the conflict to settle family disputes offices.

3 - to identify the obstacles to the role of the social worker to work with individual cases, the offices of the settlement of family disputes.

4 - How to face obstacles to the role of the social worker to work with individual cases, the offices of the settlement of family disputes.

5 - try to come to imagine a proposal for the social worker's role in working with individual cases settle family disputes offices in the light of recent trends in the work of the individual.

## Sixth: questions of the study:

### Questions of the study are as follows: -

1 - What is the extent of the social worker's commitment to the application of administrative procedures to settle family disputes offices?

2 - What is the extent of the social worker's commitment to the application of technical measures hearings the parties to the conflict to settle family disputes offices?

3 - What is the role of the social worker obstacles in working with individual cases of family disputes settlement offices?

4 - How can face obstacles to the social worker's role in working with individual cases of family disputes settlement offices?

# Eighth: the methodology of the study procedures

#### - The type of study: -

This study belongs to the style Evaluation Studies.

#### - Method used: -

Use researcher comprehensive social survey method for each of the social workers offices workers settle family disputes family courts in Fayoum governorate. And all socialites those experts offices. And Social Survey sample on a sample of visitors to the offices of the settlement of family disputes.

### Tools of the study: -

### \* The first tool: -

A - a questionnaire for the undecided on the offices of the settlement of family disputes evaluate the role of the social worker to work with individual cases of family disputes settlement offices "

#### \* The second tool:

B - scale for social workers to settle family disputes offices family courts in Fayoum

### \* The third tool:

C - evidence of the semi-standardized interview experts socialites offices settle family disputes family courts on evaluating the role of the social worker to work with individual cases, the offices of the settlement of family disputes.

### Areas of study: -

#### (A) the human sphere:

Determines the field of human depending on the objectives of the study and its questions and methodology used. We define the human sphere of this study are as follows:

1 - All social workers working to settle family disputes offices in Fayoum governorate. And numbered (28) social worker distributors to Bandar Fayoum center and Center Ibshway and Tamiya Center and Center Sinnuras, Etsa center.

2 - each of the could see him researcher of visitors to settle family disputes offices in Fayoum governorate for a period of two consecutive weeks and numbered (110) spread Bandar Fayoum center and Center Ibshway and Tamiya Center and Center Sinnuras, Etsa center.

3 - all the social experts to settle family disputes offices in Fayoum governorate. And numbered (12) experts socially distributed Bandar Fayoum center and Center Ibshway and Tamiya Center and Center Sinnuras, Etsa center.

### (B) the spatial domain of the study:

Due to the nature of the study and applied to all social workers involved with the settlement of family disputes offices in Fayoum governorate. Represents the spatial domain to study in (6) Family Disputes Settlement Bureau Fayoum governorate level:

1. Family Disputes Settlement Office Bandar Fayoum.

2. Family Disputes Settlement Office Fayoum Center.

- 3. Family Disputes Settlement Office status Ibshway.
- 4. Family Disputes Settlement Office Tamiya center.
- 5. Family Disputes Settlement Office Sinnuras center.
- 6. Family Disputes Settlement Office Etsa Center.

Has been eliminated Yusuf center due to the lack of family court the status of Prophet Yusuf and undecided cases of this center are dealing directly with the Office of the settlement of family disputes status Ibshway.

### (C) the time domain of the study:

The conduct of the study period.

# Ninth: The results of the study

The study found many of the results associated with the assessment of the role of the social worker to work with individual cases of family disputes settlement offices are as follows: - The results of the study related to the extent of the social worker's commitment to the application of administrative procedures to settle family disputes offices.

- Study Ntaaúj associated extent of the social worker's commitment to the application of technical measures to settle family disputes offices.

- The results of the study related to the problems the social worker's role in working with individual cases of family disputes settlement offices.- The results of the study related to how to deal with obstacles to the social worker's role in working with individual cases of family disputes settlement offices.

- The proposed conceptual framework for the social worker's role in working with individual cases settle family disputes offices in the light of recent trends in the work of the individual.